

COVID Connections Tool Kit

Health Emergencies

For an emergency, call 911.

For any COVID-related issues:

Otsego County Department of Health: (607) 547-4230

Bassett Healthcare COVID hotline: (607) 547-5555

Oneonta Fire Department non-emergency (607) 433-3480

Not an Emergency, but feeling sick?

If the person is “just sick” - unless life threatening - they should be calling their doctor, NOT 911 or the other hospital numbers or health dept.

Safety Concerns

Oneonta Police Department

call 911 for an emergency, for non-emergency call (607) 432-1113

** A reminder that anyone calling for any police, and other possible assistance will be asked some noninvasive questions about the health of persons in the household

Landlords

The code office will be available to do exterior property maintenance/ ordinance inspections. However, repairs could be delayed due to inability to staff maintenance workers or secure contractors.

Utility Issues

dpsinfo@oneonta.ny.us

(607) 432-2100

** Please note that this number is not being staffed due to the City Hall closure, but messages are checked regularly

Transportation Issues

Oneonta Public Transit

(607) 432-7100

Open from 9am - 3pm

Lack of Food

Otsego County OFA has a home-delivery meal program : (607) 547-4232

Medication

Medicare Counseling:

At this time, all Medicare counseling be conducted by phone only - (607) 547-4232

Individuals will also be offered the option of calling 1-800-Medicare, which is available 24 hours, 7 days a week for assistance.

Additional Resources:

[OFA's COVID resource publication](#)